



NOT FOR CIRCULATION	
FOR INTERNAL CIRCULATION	
FOR PUBLIC CIRCULATION	X

Theme 1 High Level Overview

Presentation for Team Meeting

April 4, 2006

ACTION for Health

Document Status:

- | | |
|--|--|
| <input type="checkbox"/> Published Paper | <input type="checkbox"/> Practitioner's Pointers |
| <input type="checkbox"/> Working Paper | <input type="checkbox"/> Briefing Note |
| <input type="checkbox"/> Report | <input type="checkbox"/> Research Tool |
| <input type="checkbox"/> Draft | <input type="checkbox"/> Overview |
| <input checked="" type="checkbox"/> Presentation | <input type="checkbox"/> Other |

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Applied Communication Technology: Information . Organizations . Networks

Theme 1 High Level Overview

Team Meeting, April 4, 2006
Vancouver, BC



SIMON FRASER
UNIVERSITY



Social Sciences and Humanities
Research Council of Canada

Conseil de recherches en
sciences humaines du Canada

Progress

- ❑ New projects initiated (e.g., Rural HIV/AIDS Study)
- ❑ Several projects completed (e.g., BC Cancer Agency)
- ❑ Most projects progressed (Most have some findings)
- ❑ Numerous presentations (To partners and academic organizations)
- ❑ Several reports completed (e.g., Measuring Ethnicity)
- ❑ Several publications completed (e.g., Web survey)
- ❑ Some actions affected by projects (e.g., redesign of BC HG Website)
- ❑ Common understanding built (e.g., STS Training; Collaborative projects)
- ❑ Common sub-themes identified

Sub-Themes

- ❑ Methodology
- ❑ Contexts (Health Care, Libraries)
- ❑ Intermediaries
- ❑ Economically and Socially Disadvantaged Populations (Indigenous, Women, Rural)
- ❑ Trust and Concern
- ❑ Literacy/Health Literacy/Information Literacy/Numeracy
- ❑ Accessing Health Information
- ❑ Constraints on Technology Use
- ❑ Quality of Relationships
- ❑ Use of Information
- ❑ Managing Fear/Undermining Hope
- ❑ Differences between words and deeds/self-assessments and skill assessments
- ❑ Culture
- ❑ Empowerment
- ❑ Definitions

• Sub-Themes (Continued)

- ❑ Ways of Knowing
- ❑ Shifting of Responsibility
- ❑ Confidence
- ❑ Evidence
- ❑ Tension
- ❑ Citizenship
- ❑ Self-Help
- ❑ Identity
- ❑ Disjunction between perceptions of public and professionals
- ❑ Social Determinants of Health
- ❑ Role of research and researchers (Reflexivity)

Implications for Theme 2 and 3

- ❑ In Australian study, health workers were found to have been allowed to have only limited access to the Internet
- ❑ In Vancouver study, library staff were found to have mixed feelings about Internet; recognized that it gave them credibility but also were anxious about the effect of their interpretations of information on consumers
- ❑ In BC HealthGuide evaluation, it has become apparent that RNs experience some difficulties in playing their new role and are under stress because of management changes and the need to follow protocols
- ❑ To what extent does the “Information Therapy” approach affect the legal and ethical relationship between patients and providers; does it lead to a contract in law which puts the blame on the consumer?

➤ Possible Future Directions



- ❑ More collaborative studies
- ❑ More sharing of tools/approaches
- ❑ More intervention studies
- ❑ More emphasis on the study of context
- ❑ More methodological research
- ❑ More reflexivity
- ❑ More dissemination (KT, KE)
- ❑ New collaborators and partners