

Government Information Access in the U.S. and Canada: Implications for Librarians

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Only in Canada?

- ❑ The Depository Services Program
- ❑ Changing communication guidelines
- ❑ The community responds
- ❑ Making the case for continued access

“Public access to government-held information allows individuals to better understand the role of government and the decisions being made on their behalf. With an informed citizenry, governments can be held accountable for their policies, and citizens can more effectively choose their representatives.”

Jimmy Carter. “Access to Information: A Key to Democracy.”
Edited by Lara Neuman. The Carter Center. November 2002.
<http://www.cartercenter.org/documents/1272.pdf>

The Depository Services Program

- 1927
- Communications policy required federal agencies provide the DSP with copies of their publications for distribution to member libraries
- Ensured that free public access to published government information is available
- Agreements with over 800 libraries within and outside Canada

Compliance

- DSP operates under Treasury Board guidelines
 - DSP can request but not demand publications
 - Different environment in the U.S
- Federal Depository Library Program (FDLP) is legally mandated in Title 44, Chapter 19 of the US Code.
 - Agencies are required by law to submit their publications to the US Superintendent of Documents

Library Advisory Committee (LAC)

- ❑ 1978: Formal agreement was created between depository libraries and the DSP
 - ❑ shift towards a standardized depository system
- ❑ 1981: DSP-LAC was established to:
 - ❑ Monitor the program
 - ❑ Assess participation
 - ❑ Draft retention guidelines
 - ❑ Advise the DSP on operations, policies, practices, plans, directions and services.

“The preservation of legacy material on Government of Canada websites and the future of government publishing in Canada are major concerns, given the recent removal of, or intention to remove, significant collections from Government of Canada websites. Gaps in the public record of information are occurring without consultation with stakeholders.”

Dorryce Smelts / Frank Winter

CLA Representatives to the DSP LAC 2009

<http://www.publications.gc.ca/site/eng/depositoryLibraries/dsp-lac/meetingMinutes2009.html>

Changing landscape

- ❑ 2001: Common Look and Feel (CLF 1.0)
- ❑ 2010: Crown Copyright Licensing Program (CCL) changed use statements in late 2010
 - ❑ **Permission** to reproduce Government of Canada works, in part or in whole, and by any means, for personal or public non-commercial purposes, or for cost-recovery purposes, **is not required**, unless otherwise specified in the material you wish to reproduce.
- ❑ 2011 Jodhan v. Canada (Attorney General)
 - ❑ **“This declaration does not apply to stored government historical and/or archived information which is stored in a database and which the government shall retrieve and provide in an accessible format upon request;”**

Changing landscape

Closed:

- Transport Canada
- Public Service Commission
- Citizenship and Immigration Canada
- Human Resources and Skills Development
- National Capital Commission
- CIDA
- Public Works and Government Services

Changing landscape

Consolidated/Reduced:

- Canadian Revenue Agency
- Parks Canada
- Fisheries and Oceans
- Natural Resources
- Health Canada
- Statistics Canada
- Environment Canada
- Aboriginal Affairs and Northern Development Canada

Changing landscape

Library and Archives Canada

- National Archival Development Program
- \$9.6 million
- 430 positions
- ARL membership
- Requirement of professional credentials
- Legal Deposit
- Interlibrary Loan
- Cessation of receipt of provincial and territorial government publications

Changing landscape

- Budget 2012: Jobs, Growth, and Long Term Prosperity
 - “the Department will transition to electronic publications and will increasingly adopt online service delivery to Canadians and businesses”

<http://www.budget.gc.ca/2012/plan/anx1-eng.html#a23>

- Canada’s Action Plan on Open Government
- R.O.T.
- Website convergence

Budget 2012: DSP

- ❑ Libraries no longer be able to order hard-copy publications via the DSP
- ❑ Government departments are only obligated to send electronic copies of their publications
- ❑ DSP no longer a central point for ordering and distributing physical formats
- ❑ DSP will only maintain its “e-library collection”

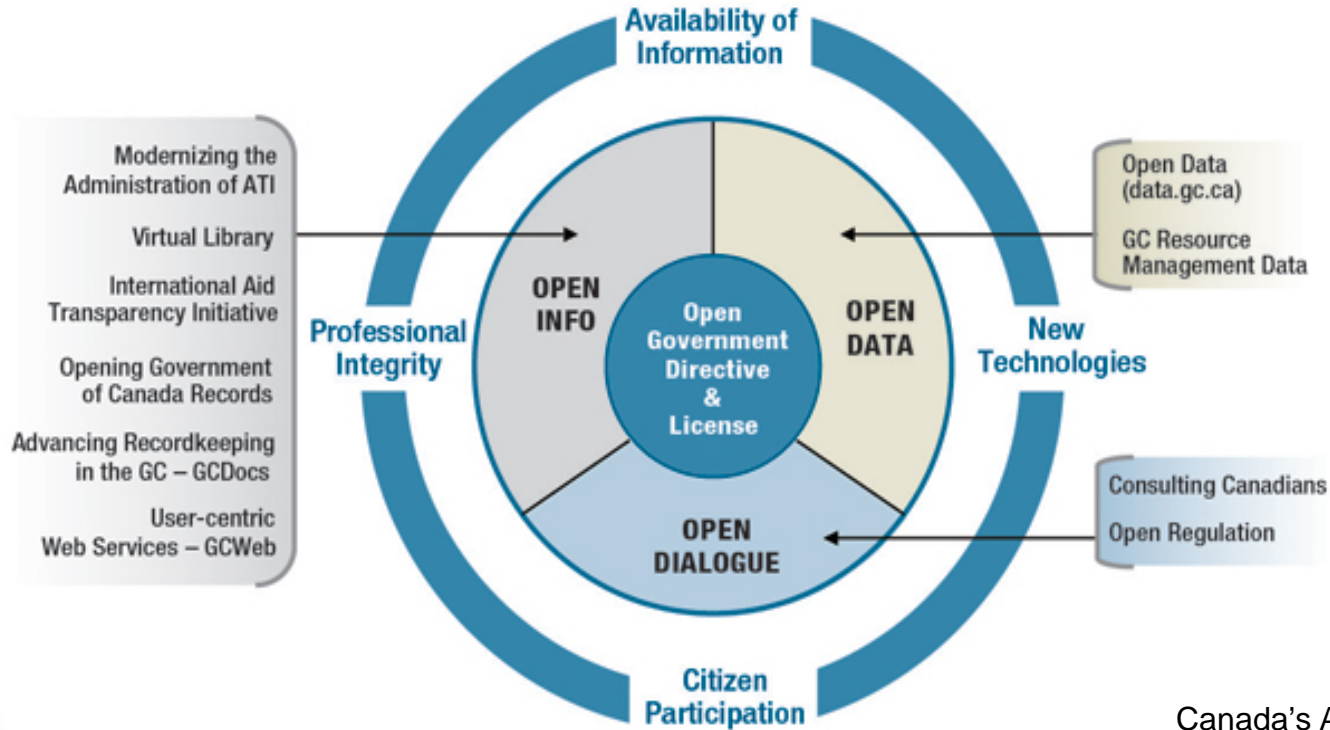
Budget 2012: DSP

- Decentralization of publication distribution –
 - i) Individual departments and agencies need to be contacted directly for respective hard copy information products.
- Expiration of the Depository Library Agreements
- Depository libraries are no longer subject to terms of Agreement (including retention guidelines)

Budget 2012: DSP

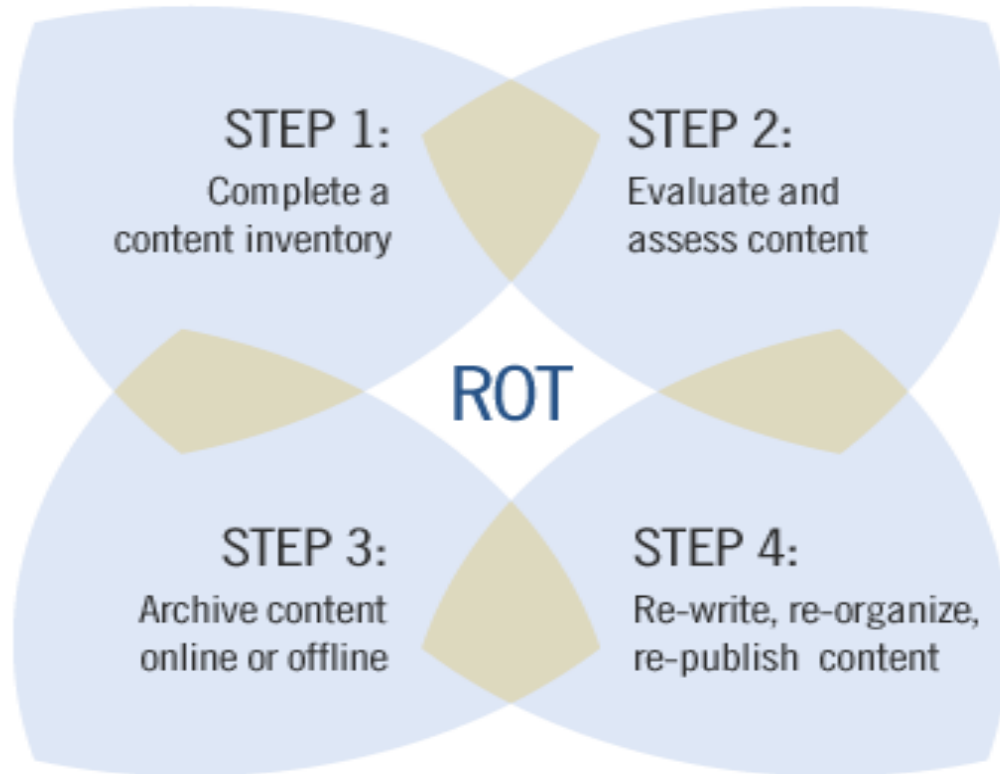
- ❑ Letter sent to all depository libraries of notice to terminate agreement effective December 31, 2013
- ❑ All foreign exchange agreements ended March 2014
- ❑ Publishing and Depository Services will no longer administer crown copyright and licensing for the Government of Canada
- ❑ Weekly Checklist only available online
- ❑ Library Advisory Committee changed to DSP Advisory Committee

Canada's Action Plan on Open Government



Canada's Action Plan on Open Government: Figure 1: Our Commitments

ROT: Redundant, Outdated, Trivial



Redundant

Your institution, organization, or program is **not** the authoritative source for the content.

The Web page (of websites including Web applications) is duplicated elsewhere on a website.

Outdated

Orphan pages: there is either no way to navigate to the page, or there is no business owner.

Outdated pages: Topics that are no longer relevant.

Discontinued programs, past events.

Things that are written in the wrong tense ("will be" for a date in the past).

Not a Web-friendly document (e.g. just a list of bullets or links without any context).

Trivial

Web page (of websites including Web applications) is not relevant or informative for the audience.

Web analytics show low to no page views or visits.

Title of the Web page (of websites including Web applications) doesn't match the content.

Information Architecture

Vision and Principles

- One integrated Government of Canada site
- Information architecture will:
 - Be user-centric organized by key themes/topics, audiences and tasks based on research and testing
 - Include all Government information and services
 - Include engagement capabilities

Process

- Short-term: The IA Working Group will outline a plan and approval
- Long-term: The Action Plan will outline the task and final information architecture for implementation
 - Content inventory (including list of services/topics)
 - Usability testing – Visitor pattern analysis
 - Top tasks
- The Action Plan will also outline associated changes to relevant policies, standards and guidelines, as well as introduce new instruments as required.

“We’re[...]working on consolidating our web presence from 1,500 to 6 or fewer, perhaps one website. This consolidation will focus on putting the needs of citizens first rather than organizing our websites around the structure of government.”

President of the Treasury Board, Address to GTEC on November 6th

Web Convergence



Gouvernement du Canada
Government of Canada

Canada

Portail des Autochtones au Canada

[ᐱᐃᐃᐃᐃᐃ \(Inuktitut version\)](#)

Le Portail des Autochtones au Canada est maintenant fermé. Veuillez changer vos favoris ou vos liens en conséquence.

Le Portail des Autochtones au Canada a vu le jour en 2001. À cette époque, il était difficile de trouver sur Internet des ressources et des services pour les Autochtones. Aujourd'hui, on trouve en ligne une grande variété de ressources pour les Autochtones. Depuis l'émergence des moteurs de recherche et des médias sociaux, le Portail Web est devenu désuet.

Deux des éléments les plus populaires du Portail ont été améliorés, puis transférés dans le site Web ministériel d'Affaires autochtones et Développement

Aboriginal Canada Portal

[ᐱᐃᐃᐃᐃᐃ \(Inuktitut version\)](#)

The Aboriginal Canada Portal has been closed. Please update your bookmarks and/or links accordingly.

The Aboriginal Canada Portal was developed in 2001, when it was more difficult to find Aboriginal resources and services on the internet. There are now a wide variety of Aboriginal resources online and the rise of search engines and social media have rendered the Portal web site obsolete.

Two of the more popular components of the Aboriginal Canada Portal site were improved and transferred to the Aboriginal Affairs and Northern Development Canada (AANDC) departmental web site.

Impact

- Diminished access
- Loss of organizational memory
- Deprofessionalization
- Increased reliance on ATI

DSP Now

Publishing and Depository Services

- ❑ **Integrated Services Branch**
- ❑ **Government Information Services Sector** of Public Works and Development Canada
- ❑ **Publishing and Depository Services:**
 - ❑ Access to 120, 000 Government of Canada e-publication
 - ❑ Provides access to Government of Canada publications created in portable electronic formats
 - ❑ As of April 1, 2014, PDS no longer sells, warehouses or distributes tangible format publications on behalf of the Government of Canada
 - ❑ Tangible formats of publications must be requested directly from the author departments
 - ❑ DSP will continue to catalogue publications in tangible formats if we receive them, and they will be included in the Weekly checklist
 - ❑ Newly received e-publications will also be included in the weekly checklist

[DSP] Now

- ❑ [DSP] [Library] Advisory Committee
 - ❑ The DSP-AC provides advice and information to the DSP on issues of interest to both the DSP and the library community.
 - ❑ The DSP-AC makes recommendations to the DSP on matters of interest to the stakeholder library community and user communities.
 - ❑ The DSP advises the DSP-AC on both its current operations and policies and on current plans and priorities.
 - ❑ The members of the DSP-AC work with their respective organizations and user communities to facilitate communication on the DSP role and activities.

DSP: “In Development”

- ❑ Prospective ILS and Website improvements:
 - ❑ update to search interface
 - ❑ Integrated weekly Checklist
 - ❑ enhanced serial record and issue display
 - ❑ Committee records
 - ❑ MARC record availability (!)
- ❑ Other:
 - ❑ additional ebook formats

Canadian Government Information Private LOCKSS Network (CGI-PLN)

To preserve and provide perpetual access to digital content originally published by government agencies in Canada:

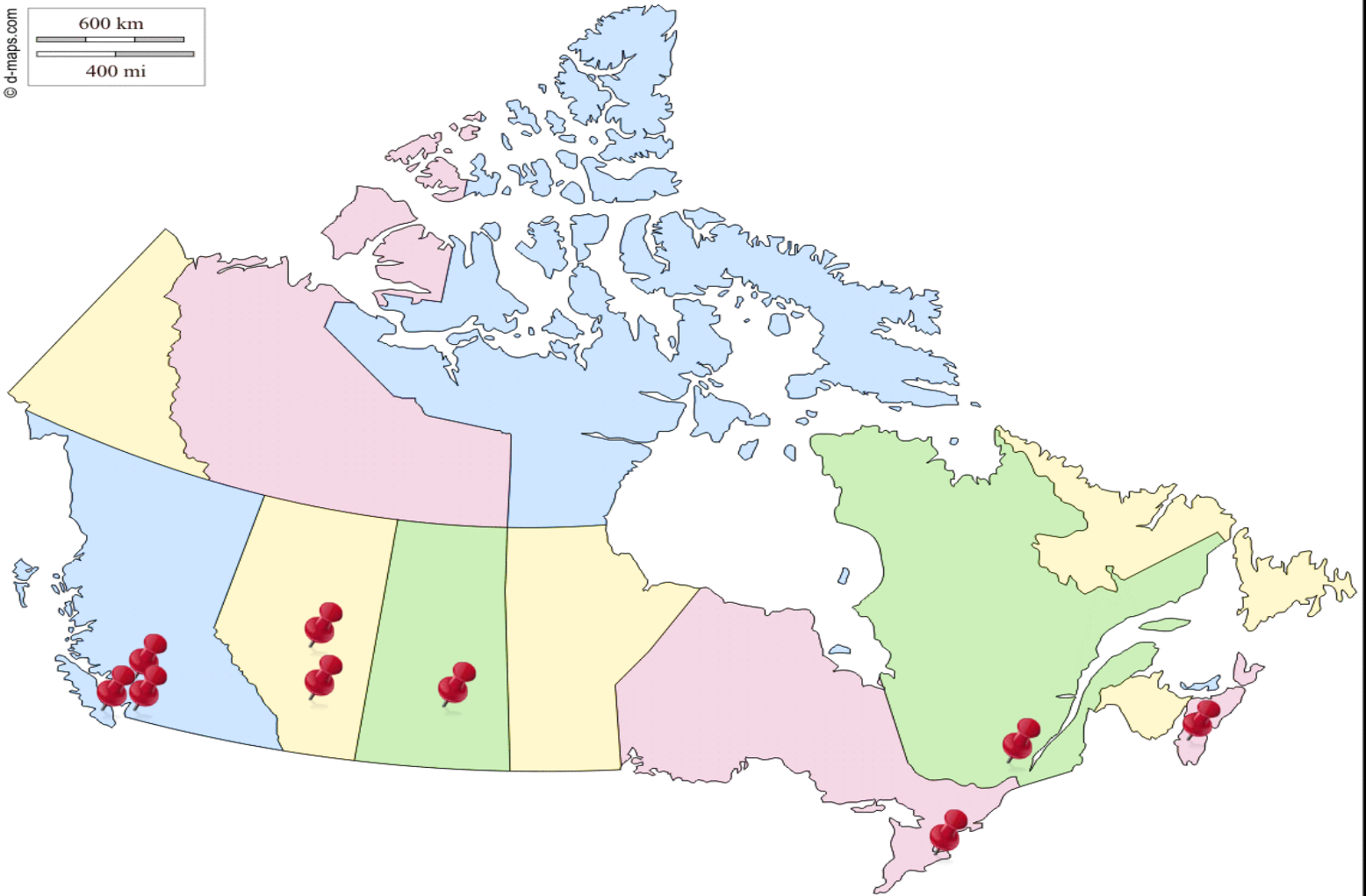
- ❑ Decentralized and distributed preservation (Lots of Copies Keeps Stuff Safe)
- ❑ Give libraries local custody and control of their assets
- ❑ Preserve the publisher's original authoritative control of their assets
- ❑ Perpetual access
- ❑ Affordable and sustainable



600 km



400 mi



Archive-It

- ❑ Subscription based web archiving service
- ❑ Possible front end to LOCKSS collection of DSP material
- ❑ Curate Government of Canada and other government websites
 - ❑ Aboriginal People's Portal
 - ❑ Cohen Commission
- ❑ Library and Archives Canada is actively capturing the GoC domain in its entirety



HELLO WORLD!

APRIL 17, 2014 | 1 COMMENT

Welcome to WordPress. This is your first post. Edit or delete it, then start blogging!

You are viewing an archived web page, collected at the request of [Simon Fraser University](#) using [Archive-It](#). This page was captured on 21:25:25 Nov 14, 2013, and is part of the [Government of Canada](#) collection. The information on this web page may be out of date. See [All versions](#) of this archived page. Note that this document was downloaded, and not saved because it was a duplicate of a previously captured version (20:48:25 Nov 13, 2013). HTTP headers presented here are from the original capture. [Metadata](#)
[Enable QA](#)

hide



Commission of Inquiry into the Decline of
Sockeye Salmon in the Fraser River

Canada



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MEDIA ALERT
October 29, 2012

Commissioner Bruce Cohen to address media regarding his final report on Fraser River sockeye salmon

(Vancouver) The Final Report of the Cohen Commission of Inquiry into the Decline of Sockeye Salmon in the Fraser River was submitted to the government today, October 29, 2012. Commissioner Bruce Cohen will hold a news conference in Vancouver at 12:30 pm on October 31, 2012.

The news conference will be held at:



Access

Wayback

Search

Wayback

Specify an exact URL

Go

Select a collection from the drop down menu below to browse seeds in that collection.

Seeds in Collection Government of Canada

<http://atlas.nrcan.gc.ca/>

<http://atlas.nrcan.gc.ca/site/english/index.html>

<http://atlas.nrcan.gc.ca/site/francais/index.html>

<http://www.cbsa-asfc.gc.ca/>

<http://www.cohencommission.ca/en/>

<http://www.crtc.gc.ca/>

<http://www.dfo-mpo.gc.ca/>

<http://www.dfo-mpo.gc.ca/regions/central/>

<http://www.dfo-mpo.gc.ca/regions/index-eng.htm>

<http://www.glf.dfo-mpo.gc.ca/>

<http://www.mar.dfo-mpo.gc.ca/>

<http://www.meds-sdmm.dfo-mpo.gc.ca/>

<http://www.nfl.dfo-mpo.gc.ca/>

<http://www.pac.dfo-mpo.gc.ca/>

<http://www.qc.dfo-mpo.gc.ca/>

Access

Archive-It collections are accessible from www.archive-it.org as well as from inside Archive-It. This access area is divided into Search and Wayback.

The Search tab allows partners to access collections using keyword searches. The Wayback tab allows partners to view a specific URL within a collection or browse collections by seed URLs.

Learn more about accessing Archive-It collections:

[Review Your Collections for Quality Assurance](#)

[Navigating the Wayback Machine](#)

[Examples of partner landing pages for Archive-It collections](#)

[Accessing content from within the application](#)

Metadata

- ❑ Depository Services Program Catalogue files, quarterly updates
- ❑ MARC records for local ILS/discovery layer loads
 - ❑ Links to both the DSP original and the Archive-It URL
- ❑ Linking preserved document and metadata

2013-14 LAC GoC Domain Harvest: Preliminary Results

- Governor General
- Prime Minister's Office
- Privy Council Office (PCO)
- Treasury Board Secretariat (TBS)
- Finance
- Canada Revenue Agency
- Auditor General
- Justice, the Commissioners and Ombudspersons
- Parliament (PARLinfo and LEGISinfo)
- Supreme Court, Federal Court, Federal Court of Appeal
- StatsCan
- Public Safety, RCMP
- DFAIT (before FATDC, including CIDA)
- DND and subsidiaries
- PWGSC, Service, HRSDC/ESDC
- Citizenship and Immigration
- Industry and its subsidiaries
- Heritage
- AANDC and the suite of Northern websites
- EC, DFO, Climate, Weather, Canadian Environmental Assessment Agency
- Canada.gc.ca
- Canada Gazette
- Publications.gc.ca

Web Harvesting at Library and
Archives Canada
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CLA

May 30, 2014

LAC's Next Steps

- Define long-term business strategy and technical requirements for a renewed Web harvesting program for 2014-2015 and beyond.
- Update LAC's web harvesting infrastructure.
- Update the Government of Canada Web Archive to provide access to all harvested GC content
 - Ingest and index Archive-IT WARC files
 - Migrate legacy ARCs to ISO standard WARCs
 - Migrate portal site to the "blue" GC template

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CLA
May 30, 2014

Grassroots Initiatives

- ❑ GovInfo Day
 - ❑ Vancouver
 - ❑ Toronto
 - ❑ Ottawa*
 - ❑ Montreal*
- ❑ CLA Government Information Network
- ❑ BCLA IPC
- ❑ CAUT
 - ❑ Librarian's and Archivist's committee
 - ❑ Canada's Past Matters
- ❑ Canadian Archival Association
- ❑ COPPUL: Shared Print Archive Network

Call to Action

Be prepared to:

- ❑ Load MARC records
- ❑ Use a discovery service
- ❑ Link to publications.gc.ca
- ❑ Use Infodep-L to find or alert
- ❑ Consider before discarding print –you may have the last copy!
- ❑ Participate in OGAP2 consultations

*Share **Your** ideas*



Action Plan 2.0 Consultation

Action Plan 2.0 Consultation - Idea Dialogue

Join the dialogue and share your ideas to build Canada's second Open Government Action Plan.

Professional Resources

- ❑ Associations
 - ❑ ALA, Government Documents Round Table (GODORT)
 - ❑ CLA, Government Information Network (CLAGIN)
 - ❑ SLA, Government Information Division
- ❑ Listservs
 - ❑ GOVINFO, GOVDOC-L, INTL-DOC, CLAGIN, BC-GOVINFO
- ❑ University library research guides
- ❑ Current Awareness
 - ❑ *Hill Times* (Canada)
 - ❑ *Free Government Information* (United States)
 - ❑ Independent/mainstream media

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