



re:act

Adult Protection Program

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Adult Guardianship Legislation

- The Representation Agreement Act
- The Health Care (Consent) and Care Facility (Admission) Act
- The Public Guardianship and Trustee Act
- **The Adult Guardianship Act**

AGA Guiding Principles & Presumptions

- Self-determination and choice
- Most effective but least intrusive support
- Court is a last resort
- Adults are presumed capable

Adult Guardianship Act (Part 3)

Abused, neglected or self-neglected **and** unable to seek support and assistance due to:

- Physical restraint
- A physical handicap that limits their ability to seek help
- An illness, disease, injury or other condition that affects their ability to make decisions about the abuse and neglect

Designated Agencies

- 5 Regional Health Authorities and Providence Health Care
- Community Living BC

Designated Agencies Must

1. Look into the situation
2. Involve the adult as much as possible
3. Report criminal offences
4. Keep the identity of the person who made the report confidential

re:act
recognize and report

adult **act on**
abuse
and
neglect
it's your
duty!

A graphic of two stylized blue eyes, looking towards the right. The eyes are composed of simple blue shapes for the eyelids and pupils, with white highlights.

The ReAct Adult Protection Program:

- Receives reports
- Provides consultation
- Coordinates Responses
- Trains VCH staff to recognize, report and respond to situations of abuse, neglect or self-neglect of vulnerable adults

PHC/VCH Designated Responders

- Registered Social Workers
- Professional Practice Leaders for Social Work
- Abuse and Neglect Consultants
- Facility Liaisons
- Family & Social Support Practitioners
- Mental Health Clinicians
- Long Term Care Case Managers (AOA)

Process for Designated Responder

- Document at each step
- Interview the adult
- Assess the urgency of the situation
- Coordinate the collection of collateral information
- Coordinate the assessment of abuse, neglect or self-neglect

Process for D.R. (cont'd)

- Coordinate the assessment of ability to seek/refuse support and assistance
- Determine if the adult has a Representative, Committee, or Power of Attorney
- Coordinate the development of a care plan to provide support and assistance

Process for D.R. (cont'd)

- Advise the most responsible physician of the situation and actions taken
- Make reports as necessary to the PGT
- Report crimes to police
- Keep the identity of the person who made the report confidential
- Use other tools in the legislation as a last resort if the S & A is refused

Reporting Concerns

- Independent home care providers: Contact a Designated Agency
- Contracted Home Support Agencies: Report concerns to the Home Support Supervisor who will relay the concerns to a Designated Responder.
- VCH employees: consult with a designated responder and submit a report using ReAct SLS.

ReAct SLS

- Encourage and support event reporting
- Provide a standardized, accessible and secure means of data collection
- Track, trend and quantify AGA cases
- Establish evidence on best practices and outcomes
- Creates a mechanism for cross-sectoral and cross system communication

Implications for Home Care Providers

- Knowledge of risk factors and the indicators of abuse, neglect and self-neglect
- Timely access to information, support and consultation
- Concerns about the implications of reporting
- Compassion fatigue and/or vicarious trauma
- Safety

Resources

- ReAct Adult Protection Program
www.vchreact.ca 1-877-REACT-99
- Community Response Networks
www.bccrns.ca 604-660-4482
- Public Guardian & Trustee of BC
www.trustee.bc.ca 604-660-4444