

## Description of Study

# Phone Interviews with Paediatric Emergency Departments in Canada

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ACTION for Health

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Prepared by:

**Pernille Bjørn**

**Post Doctoral Fellow**

**Simon Fraser University**

Document Contact:

**Ellen Balka**

School of Communication

Simon Fraser University

8888 University Drive

Burnaby, BC, Canada V5A 1S6

tel: +1.604.725.2756

email: ellenb@sfu.ca

website: [www.sfu.ca/act4hlth/](http://www.sfu.ca/act4hlth/)

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## Phone Interviews with Paediatric ED in Canada

### Researchers:

Researchers from Simon Fraser University in British Columbia, together with the emergency department of Children's Hospital in BC, are collecting information about the work practices and use of electronic triage systems in paediatric hospitals in all of Canada.

### Participants:

One representative from each of the 10 provincial Canadian Hospitals with paediatric emergency departments will be interviewed. The representative could be the emergency department manager, the educational nurses, or a triage nurse.

### What are the participants required to do:

Participate in a telephone interview for about 30 min. Questions will be sent before the interview to the participants. Questions will concern the triage practice and use of electronic systems in the emergency department. The interview will be tape-recorded.

### Overall goal:

Create an overview of existing work practices and electronic systems used in paediatric emergency departments across Canada, including possible challenges, constraints, and benefits.

### Benefits of the study:

We will send you the results of the study upon completion, if you are interested.

### Confidentiality and anonymity:

Once you have granted permission to be interviewed, either by signing a consent form and faxing it to us or by verbal consent in the beginning of the audio-recorded interview, you will be asked a number of questions. You will have an opportunity to refuse to participate, and you may withdraw your consent to participate at any time.