Recording form for PHONE queries

ACTION for Health Library Survey
September 24, 2004

ACTION for Health

Document Status:

☐ Published Paper    ☐ Practitioner’s Pointers
☐ Working Paper     ☐ Briefing Note
☐ Report             ☐ Research Tool
☐ Draft              ☐ Overview
☐ Presentation       ☒ Other

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<table>
<thead>
<tr>
<th>Section</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Patrons (overall)</td>
<td></td>
</tr>
<tr>
<td>Number of Patrons <strong>asking health questions</strong></td>
<td></td>
</tr>
<tr>
<td>Number of Patrons <strong>consented to survey</strong></td>
<td></td>
</tr>
<tr>
<td>Number of Patrons <strong>ineligible for survey</strong> (i.e., under 14 years; does not comprehend English well enough to complete survey)</td>
<td></td>
</tr>
<tr>
<td>Number of Patrons <strong>refused survey</strong></td>
<td></td>
</tr>
<tr>
<td>Start time:</td>
<td>End time:</td>
</tr>
<tr>
<td>Division:</td>
<td>Librarian initials:</td>
</tr>
<tr>
<td>* Please record using ‘tick mark’ method (i.e., ★★★★)</td>
<td></td>
</tr>
</tbody>
</table>